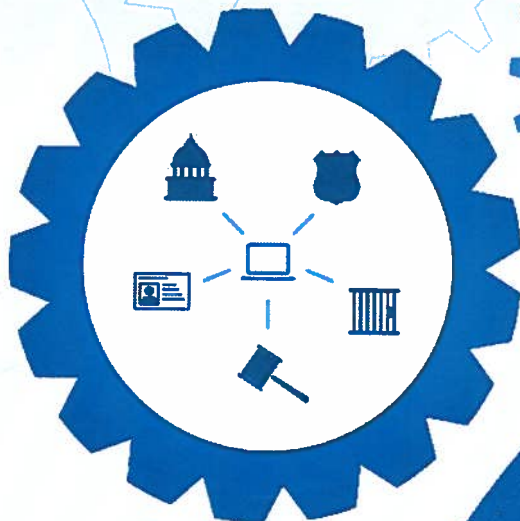


Michigan Supreme Court Chief Justice Robert P. Young, Jr.

**House Judiciary Committee
February 3, 2015**



MICHIGAN'S JUDICIARY

DRIVING CHANGE

TO IMPROVE SERVICE TO THE PUBLIC

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Today's Presentation

- Structure and functions of the judicial branch
- Recent accomplishments to improve service to the public
- Priorities for the future



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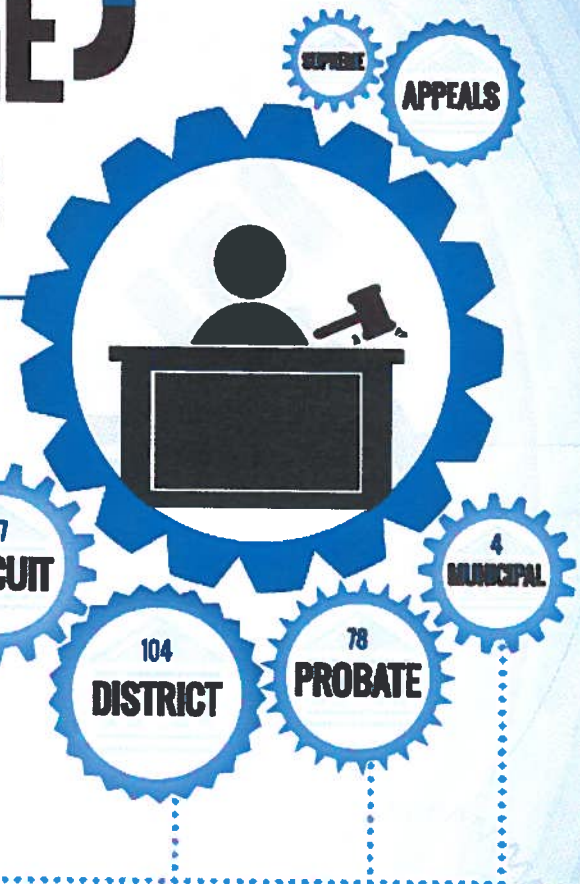
TO IMPROVE SERVICE TO THE PUBLIC



Michigan's Constitution requires "one court of justice" but our judiciary's complicated structure makes change difficult. Our challenge is to help the gears turn more smoothly and swiftly to improve service to the public.

561 LOCAL TRIAL COURT JUDGES

WHO ARE ELECTED TO:



165 LOCAL FUNDING UNITS

20 DIFFERENT CASE MANAGEMENT SYSTEMS

150 DIFFERENT COMPUTER SYSTEMS

243 LOCAL TRIAL COURTS

83 COUNTY CLERKS
WHO ARE NOT JUDICIAL EMPLOYEES

STATE POPULATION:
9,895,622

2,873,071
CASES FILED IN 2013

**Non-Unified
(Michigan)**

v.

**Unified
(PA, Federal
Judiciary)**



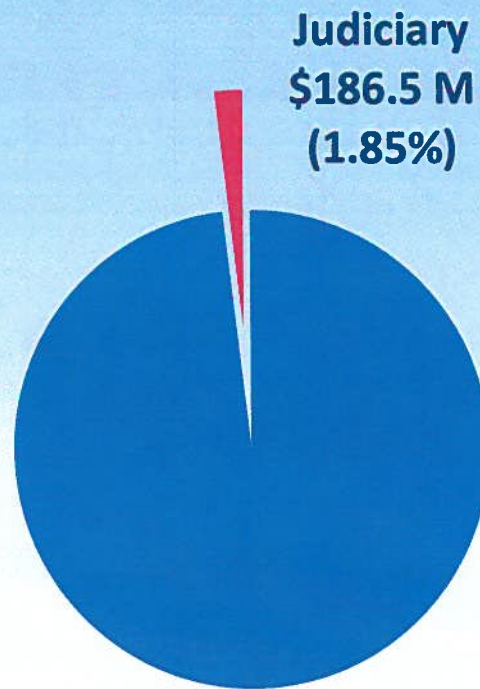
Michigan's Non-Unified System - Implications

- Structural impediments make change difficult
- Workarounds are often needed
- Players know how their piece of the puzzle works but not the whole
- Diversity of local systems makes “one-size-fits-all” solutions not practical
- State Court Administrative Office (SCAO) must be catalyst for change



Judiciary Share of GF/GP Budget

FY 2015 State General Fund
(\$10.1 Billion)



Current Strategic Priorities

- Measuring Performance to Improve Outcomes
- Implementing New Technology to Work Smarter
- Re-engineering Court Processes to Increase Efficiency



State Court Administrative Office

- Administrative arm of the Supreme Court
- “Consulting firm” for the trial courts
- 5 regional administrators work with courts
- Provide guidance to help trial courts adopt best practices to improve service to the public
- Performance measures help identify strengths as well as areas of need



MEASURING PERFORMANCE IMPROVING OUTCOMES

164

DRUG, SOBRIETY, VETERANS
AND MENTAL HEALTH COURTS REACH
97% OF MICHIGAN'S
POPULATION
SAVING LIVES
AND STRENGTHENING COMMUNITIES



PARTICIPANTS IN DRUG AND
MENTAL HEALTH COURTS ARE
3 TIMES LESS
LIKELY TO REOFFEND



PARTICIPANTS IN
SOBRIETY COURTS ARE
2 TIMES LESS
LIKELY TO REOFFEND



96%

OF TRIAL COURT CASES
ARE CONCLUDED WITHIN TIME GUIDELINES



SATISFIED

94%

SAID THEY WERE TREATED WITH
COURTESY AND RESPECT

81%

THOUGHT THEIR CASE WAS
HANDLED FAIRLY

85%

WERE ABLE TO GET THEIR
BUSINESS DONE IN A
REASONABLE AMOUNT OF TIME

CRAIN'S DETROIT BUSINESS

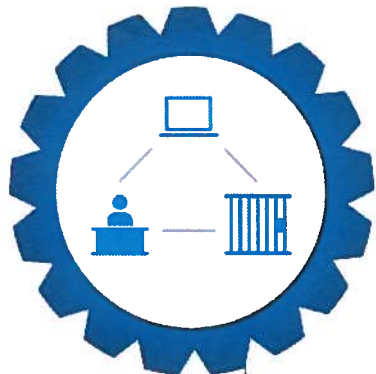
Data on new court model indicate
shorter time to resolve cases

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courts.mi.gov/education/stats/dashboards



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IMPLEMENTING NEW TECHNOLOGY WORKING SMARTER

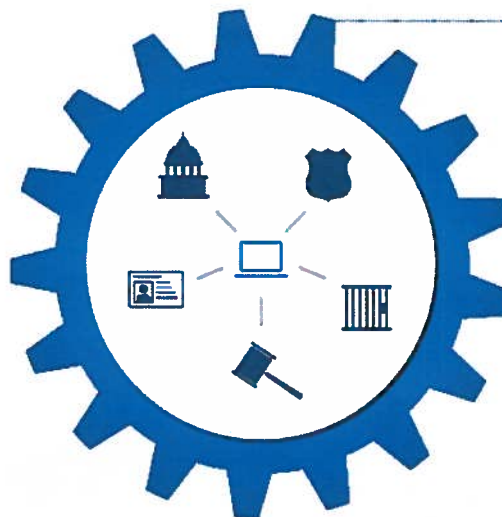


351 VIRTUAL COURTROOMS
ARE SAVING THE
DEPARTMENT OF CORRECTIONS
**MORE THAN
\$2 MILLION**
ANNUALLY IN PRISONER TRANSPORT
COSTS WHILE LOCAL AUTHORITIES
SAVE EVEN MORE

PAGE VIEWS AT **COURTS.MI.GOV**
HAVE SKYROCKETED TO NEARLY
1 MILLION PER MONTH
AND THE SITE WAS RATED
ONE OF THE TOP TEN
COURT WEBSITES IN THE WORLD



4 OUT OF 5
MICHIGAN CITIZENS HAVE ACCESS TO
ONLINE PAYMENT PROGRAMS
FOR TRAFFIC TICKETS AT
118 COURTS STATEWIDE



NEARLY 100%
OF COURTS SUBMIT DATA WEEKLY TO THE
JUDICIAL DATA WAREHOUSE
A VIRTUAL HUB OF MORE THAN
46 MILLION RECORDS
THAT COURTS, LAW ENFORCEMENT,
AND STATE AGENCIES ACCESSED NEARLY
467,000 TIMES IN 2014

Learn more from our dashboard at
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RE-ENGINEERING COURTS INCREASING EFFICIENCY

3 OUT OF 4

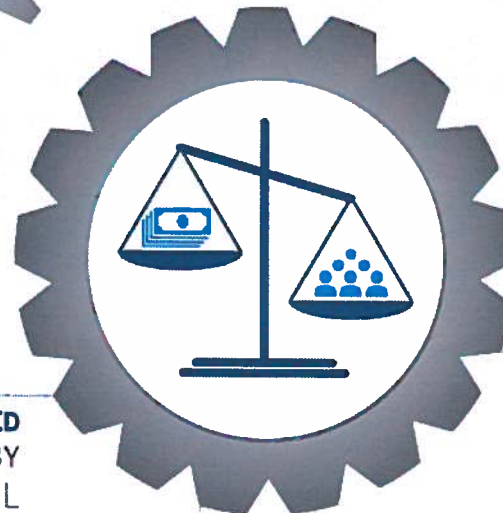
MICHIGAN COUNTIES PLAN TO STREAMLINE THEIR COURT SYSTEMS THROUGH CONSOLIDATION. THE RESULT? **IMPROVED CUSTOMER SERVICE** AND MORE EFFICIENT USE OF RESOURCES



48 MULTI-COURT CHIEF JUDGES

(UP FROM 9 IN 2010) ARE REDUCING BUREAUCRACY AND CUTTING COSTS

RESTRUCTURING OF THE CHALLENGED **36TH DISTRICT COURT** IN DETROIT HAS IMPROVED SERVICE, REDUCED BACKLOGS, INCREASED REVENUES, AND BALANCED THE COURT'S BUDGET



RIGHTSIZING THE JUDICIARY TO BALANCE WORKLOADS HAS REDUCED COSTS BY **\$6.1 MILLION** OVER THE PAST 4 YEARS

NO OTHER STATE HAS REDUCED THE NUMBER OF JUDGES BY MORE THAN A HANDFUL

40 FEWER JUDGES

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What's Next?

Measuring Performance/Improving Outcomes

- Identify, pilot and implement additional performance measures by functional area of the court (case flow, fiscal management, etc.)
- Analyze national trends so that Michigan stays on the leading edge.

What's Next?

Implementing Technology/Working Smarter

- Statewide E-Filing
 - ☐ Ability to file anytime from anywhere
 - ☐ Saves time and resources for courts and filers
- MiCOURT Implementation
 - ☐ State-of-the-art case management application
 - ☐ Helps trial courts increase efficiency and improve service to the public

What's Next?

Re-engineering Court Processes and Increasing Efficiency

- Identify and support new opportunities for trial court consolidation.
- Develop an assessment tool to measure success of trial court streamlining plans to share resources and reduce duplication.



Vision for the Future

“Our goal is for Michigan’s judiciary to be a national model of efficiency and service to the public.”



Questions?



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